

PROFORMA FOR SUBMITTING THE NEW CITIZEN CHARTER AND ROBUST GRIEVANCE REDRES

NAME OF THE DEPARTMENT : DIRECTORATE OF PROSECUTION, GNCTD, TIS HAZARI, DELHI.

ADDRESS : AS ABOVE

CONTACT NO. : 011-23941546

| (1) S. NO. | (2) SERVICES PROVIDED BY THE DEPARTEMENT | (3) LIST OF ACTIVITIES THAT DEPARTMENT INTERFACE WITH CITIZENS (DIRECT/INDIRECT) | (4) TYPES OF COMMON GRIEVANCE |
|---------------|---|---|-------------------------------------|
| 1. | This Directorate of Prosecution is not a Public-Dealing Office | N/A | N/A |

| (5) TIME LIMIT FOR RESOLUTION OF GRIEVANCES/SERVICES | (6) ADDITIONAL RESOURCES REQUIRED FOR PROVIDING THE SERVICES, IF ANY. | (7) DESIGNATION OF THE OFFICER RESPONSIBLE |
|---|--|--|
| N/A | N/A | Sh. G. S. Guraya Nodal Officer Addl. Public Prosecutor Directorate of Prosecution Govt. of NCT of Delhi Tis Hazari Delhi |

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OFFICE OF THE DIRECTOR OF PROSECUTION
GOVT. OF NCT OF DELHI
TIS HAZARI COURTS : DELHI - 110054

No.: NO/DOP/2014 2800

Dated : 3-9-15

To

The Deputy Secretary (Home-I)
Home Department,
Govt. of NCT of Delhi
5th Level, 'C' Wing, Delhi Secretariat,
I. P. Estate, New Delhi.

Sub.: New Citizen Charter and Robust Grievance Redressal System.

Sir,

This is with reference to your letter No. 3168-3171 dated 02.09.2015, on the subject cited above.

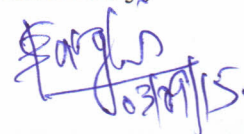
In this regard, it is submitted that the role of this Directorate is to represent the State in the Criminal Courts situated in National Capital Territory of Delhi and the Prosecuting Officers of this Directorate are conducting the cases on behalf of the State as per relevant provisions of law.

This Directorate does not provide any time bound services to the citizens. However, our sole concern is to ensure the speedy justice to the citizens. To achieve that goal, we make request to the respective Courts for short adjournment and early decision of the cases, so that speedy justice should be delivered to the citizens.

Please find enclosed herewith the detailed proforma duly filled in on behalf of this Directorate having the relevant details.

This is for your information and necessary action please.

Yours faithfully,



Encl : As above.

(PANKAJ SANGHI)